5 Things you need to know when riding with Uber Health

Your healthcare organization has scheduled a ride for you using Uber Health so you can get to your appointments easily and on time.

**Uber Health is a part of Uber.**

Your trip is arranged through a ride-sharing service where people use their own cars to give reliable, comfortable rides to others.

**Dedicated to keeping people safe on the road.**

Uber driver-partners go through a background check before getting on the road. Your trip location will be visible to the healthcare organization so you’re always on the map.

**Your route is handled.**

No need to provide the directions, Uber driver-partners can use turn-by-turn GPS to get you to and from the destination already provided.

**You’ll receive a text message with all the details.**

Check your phone for a text with the driver’s name, license plate, and car color. If you don’t get it, call your healthcare organization directly for the trip details.

**No cash needed for Uber trips.**

All payments will be handled electronically, so there is no need to get out your wallet. Sit back and relax.
Riding With Ease

1. Look for an Uber sign displayed in the front or back window of the car.

2. Check the vehicle details provided for your ride to make sure they match.

   Car Color: Black  Grey  White  Blue  Red  other: ____________________

   Car Type: ____________________

   License Plate #: ____________________

3. Exchange names with the driver to confirm. He or she will know your name, and your drivers' name is in the text message.

   Driver Name: ____________________

Make sure to check and take all your belongings when leaving the car. If you forgot something, contact your healthcare organization and they will work with Uber to track your item down.

Reach out with any additional questions about your Uber ride. Uber Health offers customer support at support@health.uber.com.